



GOAL Safeguarding Case Study

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Dochas SG Working Group
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Approached by InterActions in April to develop a Case Study on our work in Safeguarding.

Case Study

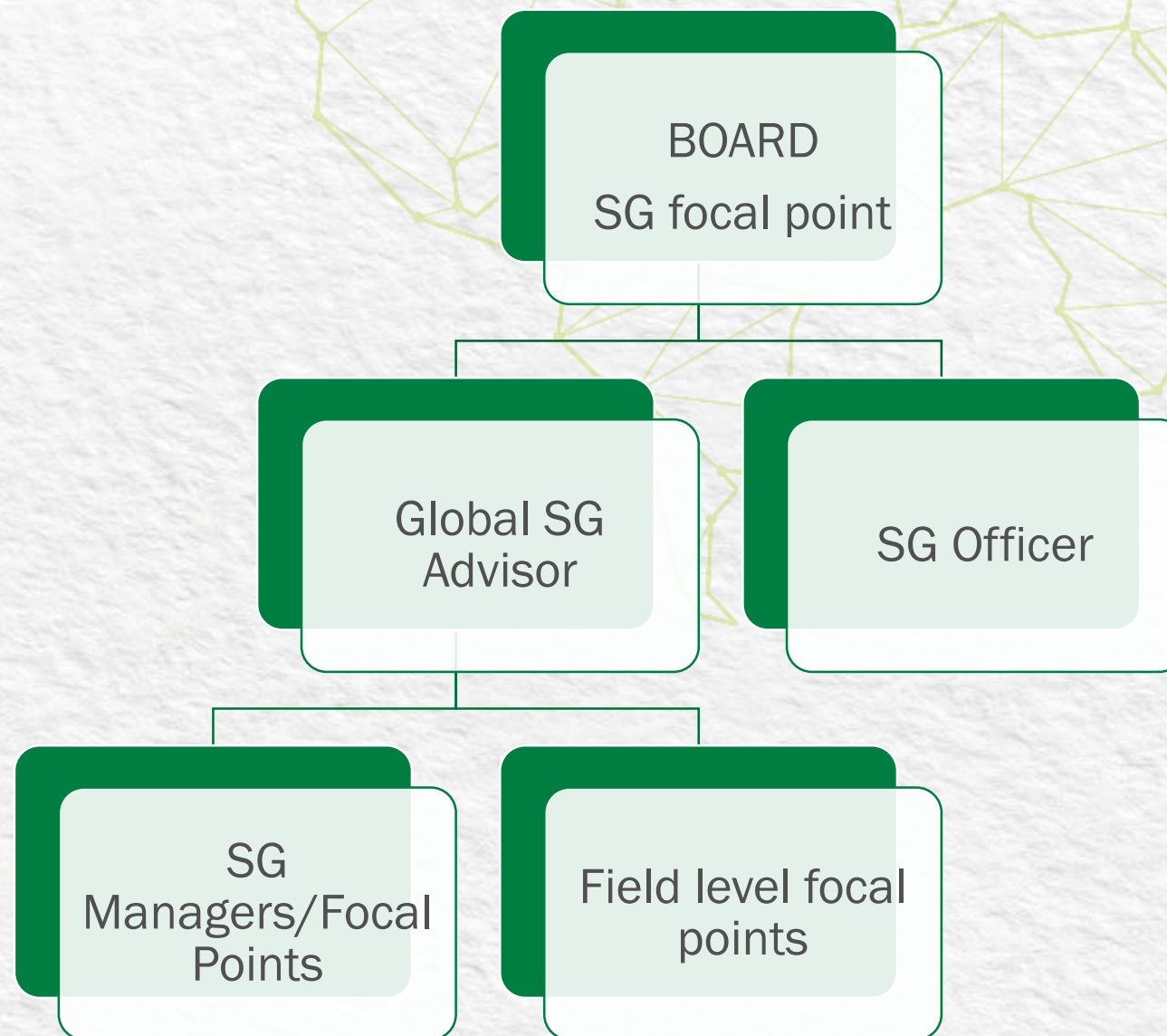
- **Senior Management Commitment and Buy-In**
- **Integrating Safeguarding throughout GOAL**
 - **Working with Partners**
 - **Community Awareness Raising**
 - **Other Key Safeguarding Actions**

* InterAction is the largest alliance of international NGOs and partners in the United States.

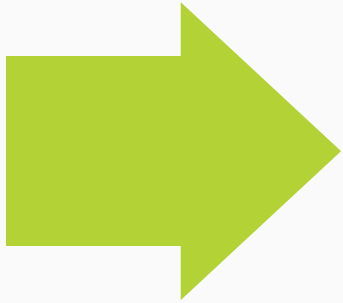
7 SAFEGUARDING MINIMUM STANDARDS



Safeguarding Structure



SENIOR MANAGEMENT COMMITMENT AND BUY-IN



- SG Advisor has direct and regular contact with key members of the Senior Management Team
- The CEO ensures that Country Directors are prioritizing safeguarding
- Board Members are educated and regularly updated on safeguarding

ADVICE ON ENGAGING SENIOR LEADERSHIP

- The safeguarding lead should have direct access to the CEO.
- Appoint a SFP whose responsibility it is to keep your Board updated on safeguarding matters.
- You can't over-communicate on Safeguarding- CEOs and other Senior Leaders should keep this issue visible to all staff.
- Ensure SG is on monthly SMT Agenda, Board Agenda and CDs agenda.
- Leadership is having Safe programming as an organizational priority

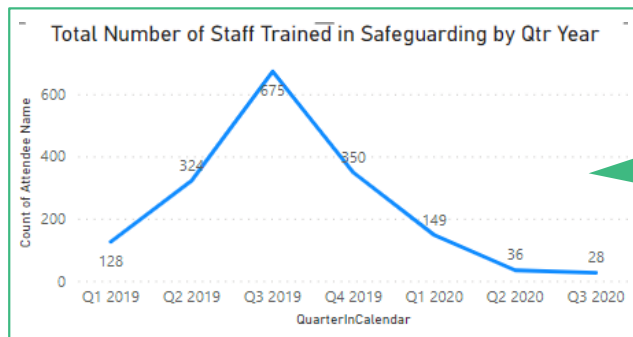
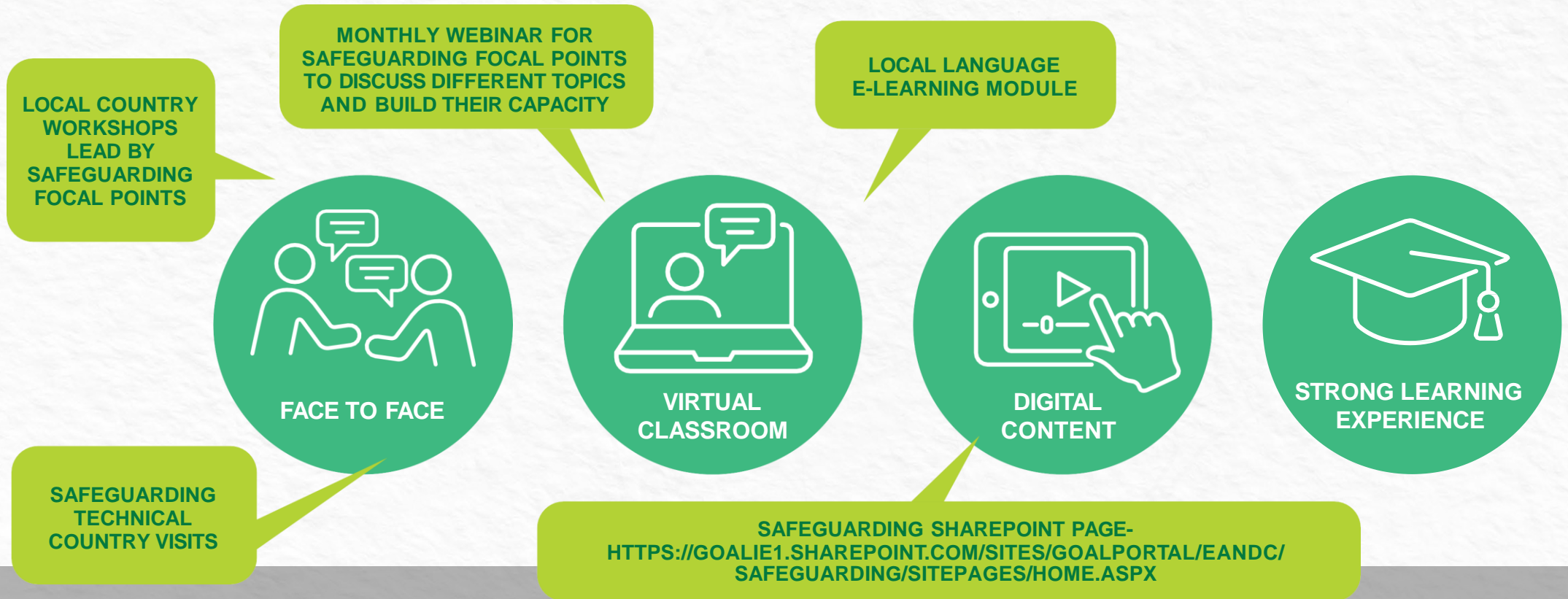


SAFEGUARDING IS AN ORGANISATIONAL APPROACH THAT CUTS ACROSS ALL SECTORS OF THE ORGANISATION

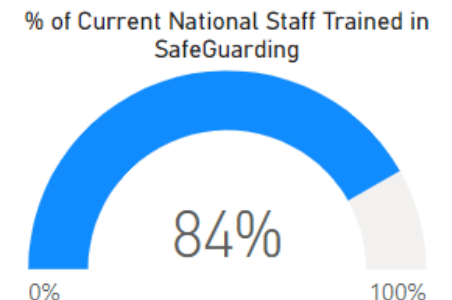


- **All GOAL Staff receive a safeguarding induction and undergo safeguarding training**
- **Technical experts and leads receive context-specific training**
- **Department Heads play a key role in developing safeguarding action plans.**

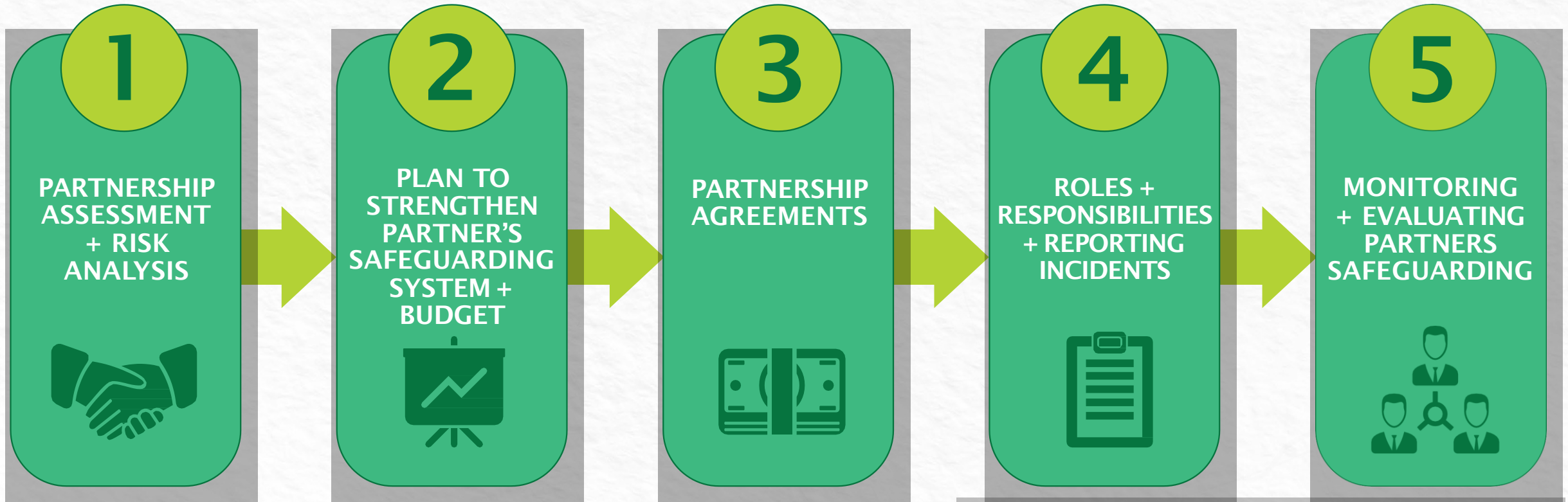
BLENDDED TRAINING & LEARNING: SAFEGUARDING



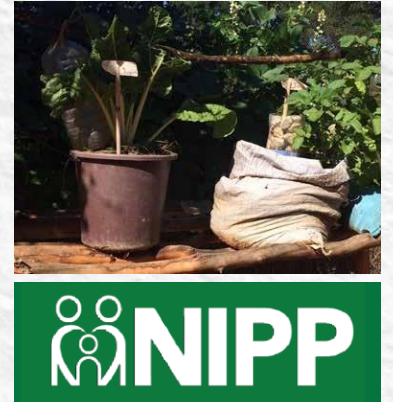
**PEAK Q3 2019 –
HOW TO ENSURE
CONTINUOUS
LEARNING?**



GOAL'S PARTNERSHIP APPROACH



SAFEGUARDING STANDARD #6



NUTRITION IMPACT AND POSITIVE PRACTISE APPROACH



COMMUNITY LED ACTION(CLA)

ENGAGEMENT WITH COMMUNITIES

BENEFICIARIES ARE NOT USING OUR COMPLAINTS FEEDBACK MECHANISM (CFM) TO REPORT SAFEGUARDING CONCERNS. WHY?

- **GENDER:** IN Q1 2020, 20% OF USERS WERE WOMEN
- **AGE:** LESS THAN 0.1% OF COMMUNICATIONS CAME FROM CHILDREN (PERSONS UNDER 18 YEARS OF AGE)

REPORTING AND HANDLING SAFEGUARDING CONCERNS

- INVESTIGATIONS TEAM AND SAFEGUARDING ADVISOR WORK HAND IN HAND
- COMPLAINTS RESPONSE GROUP (CRG) – OVERSIGHT ELEMENT
- Each country office within GOAL has investigators from either compliance officers, internal auditors, or safeguarding focal points
- The head of the investigations team sits on SMT and reports directly to both the SMT and The Board to keep them updated on trends and lessons learned from cases





LEARNINGS

- **Safeguarding is integrated throughout all levels of the organization -from the Board to community volunteers. This integration starts at the top—with a significant commitment of time, energy, and resources from GOAL's Board, the CEO and Deputy CEO.**
- **We value engagement with donors to ensure there are budget allocations for Safeguarding to ensure the continuous development and evolution of approaches and practices based on learnings and engagement with communities, agencies and practices.**
- **Make Safeguarding visible, be vocal, get your message across - attend meetings with different sectors, departments.**
- **Keep your focal points motivated and include safeguarding in their job descriptions.**

THANK YOU

ANY QUESTIONS?

